## jennifer godley

Web Developer | Boston, MA

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## experience

General Assembly, Boston, MA
Software Engineering Immersive - June 2019 - October 2019

• Completed a 12-week, full-time, full-stack software engineering program.

<u>Tic Tac Toe</u> - A tic tac toe game playable against either a friend or the computer. Created using JavaScript, jQuery, AJAX, HTML, Bootstrap, and CSS.

**Bad Kitty Word Match** - A full-stack hangman-style game vs a bad kitty. Created using Ruby on Rails, PostgreSQL, JavaScript, jQuery, AJAX, HTML, Bootstrap, SASS.

<u>Photonix</u> - A full-stack photo sharing app, created in a team with three other developers. Created using Express, MongoDB, Amazon Web Services, JavaScript, jQuery, AJAX, HTML, Bootstrap, Handlebars, CSS.

**Garden Party** - A garden planning app, showing when flowers will be in bloom. Created using Express, MongoDB, React, Bootstrap, SASS.

Workable, Boston, MA

Senior Customer Support Specialist - July 2018 - June 2019 Customer Support Specialist - Nov 2016 - July 2018

- Provided excellent customer support for a SaaS application via chat, email, and phone.
- Investigated, reported, and resolved issues for customers, by providing workarounds, finding bugs, and escalating issues to the development team as appropriate.
- Mentored and trained new hires in support, helped develop training curriculum.
- \* Provided ongoing support for team members, conducted QA on their interactions.

Whole Foods Market, Cambridge and Medford, MA

Cash-Up Team Member - September 2015 - November 2016

Payroll and Benefits Specialist - June 2013 - September 2015

**In-Store Educator** - September 2012 - June 2013

Bakery Team Member - September 2011 - September 2012

## skills

**JavaScript** 

Express

React

jQuery

AJAX

Bootstrap

**AWS** 

CSS

SASS

 $\mathsf{HTML}$ 

Ruby

Ruby on Rails

Git

Confluence

Jira

Zendesk

## education

Lesley University Fine Arts 2002-2005